



WARRANTY & EXCHANGE POLICY

for TRAXX KoolGlide® Carpet Seaming Tool: Pro, Pro W, and Sinch (#100) Models

WARRANTY:

TRAXX'S KOOL GLIDE® carpet seaming tool is warranted to be free from defects in material or workmanship for one year from date of purchase.

REPAIRS:

KOOL GLIDE® tools may be sent to TRAXX for exchange. An RMF (Return Merchandise Form) may be obtained on-line at:

www.traxxcorp.com/literature

An RMF must accompany all returns.

No pre-approval is required to submit.

Upon receipt of the tool, a factory reconditioned, fully-upgraded tool will be sent to you.

The standard exchange fee (outside of warrantied tools) will be:

- **\$130 Flat Fee:** Pro tool and Pro W tool
- **\$200 Flat Fee:**
 - Sinch (#100 Model)
 - Any tool with exterior casings marked-up or damaged.

ALL FACTORY RECONDITIONED TOOLS WILL HAVE A 90-DAY WARRANTY.

Distributor should send tool exchanges with RMF to:

TRAXX Corporation · 1201 E. Lexington Avenue · Pomona, CA 91766 · Attn: Tool Repair Center

Sender is responsible for all shipping cost to TRAXX regardless of warranty status or location.

Canadian customers are responsible for a \$50 (US dollars) freight and duty surcharge.

Overseas customers are responsible for freight and duty for return shipments (FOB Pomona).

NOTE: Tools showing excessive damage or abuse will be returned without exchange.



RMF Return Merchandise Form
for TRAXX KoolGlide® Carpet Seaming Tool: Pro, Pro W, and Sinch (#100) Models

Authorizing Distributor Repair P.O.:

Returning Tool From (Distributor Name): _____
Product Purchase Date: _____
Under Warranty? YES NO

Detailed Reason for Return: _____

INSTALLER NAME: _____
Address: _____
City / State / Zip: _____
Phone: _____
Email: _____

DISTRIBUTOR RETURN ADDRESS: _____
City / State / Zip: _____
Distributor Contact: _____
Phone: _____
Email: _____

All exchange tools are factory reconditioned, fully-upgraded with the newest components and include a 90-day Warranty.

\$130 — Flat Fee: Pro tool and Pro W tool
 \$200 — Flat Fee: Sinch (#100 Model) tool
 \$200 — Any tool with exterior casings marked-up or damaged.

An RMF must accompany all returns. Distributor should send tool exchanges with this RMF to:
TRAXX Corporation | 1201 E. Lexington Avenue | Pomona, CA 91766 | Attn: Tool Repair Center

*** Canadian customers are responsible for a \$50 (US dollars) freight and duty surcharge. ***
Overseas customers are responsible for freight and duty for return shipments (FOB Pomona).

NOTE: Tools showing excessive damage or abuse will be returned without exchange.
Signature here acknowledges full understanding of exchange program.

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TRAXX CORPORATION