



**RMF** Return Merchandise Form  
for TRAXX KoolGlide® Carpet Seaming Tool: Pro, Pro W, and Sinch (#100) Models

Authorizing Distributor Repair P.O.

**INBOUND Serial Number**

**OUTBOUND Serial Number**

Returning Tool From (Distributor Name): \_\_\_\_\_

Product Purchase Date: \_\_\_\_\_

(a copy of purchase receipt must be included for warranty service)

Under Warranty? YES  NO

**KOOL GLIDE® HAS A 1-YEAR WARRANTY FROM DATE OF PURCHASE**

Detailed Reason for Return: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

INSTALLER NAME: \_\_\_\_\_

Address: \_\_\_\_\_

City / State / Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

DISTRIBUTOR RETURN ADDRESS: \_\_\_\_\_

City / State / Zip: \_\_\_\_\_

Distributor Contact: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

All exchange tools are factory reconditioned, fully-upgraded with the newest components and include a 90-day Warranty.

**KoolGlide® Tool Exchange (for administrative use):**

- \$130 — Flat Fee: *Pro* tool and *Pro W* tool
- \$200 — Flat Fee: *Sinch* (#100 Model) tool
- \$200 — Any tool with exterior casings marked-up or damaged.

**An RMF must accompany all returns.** Distributor should send tool exchanges with this RMF to:

TRAXX Corporation | 1201 E. Lexington Avenue | Pomona, CA 91766 | Attn: Tool Repair Center

**Sender is responsible for all shipping cost to TRAXX regardless of warranty status or location.**

**\*\*\* Canadian customers are responsible for a \$50 (US dollars) freight and duty surcharge. \*\*\***

**~~~~ Overseas customers are responsible for freight and duty for return shipments (FOB Pomona). ~~~~**

NOTE: Tools showing excessive damage or abuse will be returned without exchange.

Signature here acknowledges full understanding of exchange program: \_\_\_\_\_

