



RMF *Return Merchandise Form*
 for TRAXX KoolGlide® Carpet Seaming Tool: Pro, Pro W, and Sinch (#100) Models

Authorizing Distributor Repair P.O.

INBOUND Serial Number

OUTBOUND Serial Number

Returning Tool From (Distributor Name): _____

Product Purchase Date: _____
 (a copy of purchase receipt must be included for warranty service)

Under Warranty? YES NO

KOOL GLIDE® HAS A 1-YEAR WARRANTY FROM DATE OF PURCHASE

Detailed Reason for Return: _____

INSTALLER NAME: _____

Address: _____

City / State / Zip: _____

Phone: _____

Email: _____

DISTRIBUTOR RETURN ADDRESS: _____

City / State / Zip: _____

Distributor Contact: _____

Phone: _____

Email: _____

All exchange tools are factory reconditioned, fully-upgraded with the newest components and include a 90-day Warranty.

KoolGlide® Tool Exchange (for administrative use):

- \$130 — Flat Fee: *Pro* tool and *Pro W* tool
- \$200 — Flat Fee: *Sinch* (#100 Model) tool
- \$200 — Any tool with exterior casings marked-up or damaged.

An RMF must accompany all returns. Distributor should send tool exchanges with this RMF to:

TRAXX Corporation | 1201 E. Lexington Avenue | Pomona, CA 91766 | Attn: Tool Repair Center

Sender is responsible for all shipping cost to TRAXX regardless of warranty status. TRAXX, in turn, will cover the shipping charges back to sender.

~~~ For International Customers: there will be a \$50 surcharge to cover freight and duty. ~~~

NOTE: Tools showing excessive damage or abuse will be returned without exchange.

Signature here acknowledges full understanding of exchange program: _____

