



RMF Return Merchandise Form

for TRAXX Kool Glide® PRO 2 Carpet Seaming Tool

Authorizing Distributor Repair P.O.

INBOUND Serial Number

OUTBOUND Serial Number

Returning Tool From (Distributor Name): _____

Product Purchase Date: _____

(a copy of purchase receipt must be included for warranty service)

Under Warranty? YES NO

KOOL GLIDE® HAS A 1-YEAR WARRANTY FROM DATE OF PURCHASE

Detailed Reason for Return: _____

INSTALLER NAME: _____

Address: _____

City / State / Zip: _____

Phone: _____

Email: _____

DISTRIBUTOR RETURN ADDRESS: _____

City / State / Zip: _____

Distributor Contact: _____

Phone: _____

Email: _____

All exchange tools are factory reconditioned, fully-upgraded with the newest components and include a 90-day Warranty.

KoolGlide® PRO 2 Tool Exchange (for administrative use):

- \$150 — Flat Fee: Pro 2 Tool
- \$200 — Any PRO 2 tool with exterior casings marked-up or damaged.

Please note that any Model 100 or PRO that is sent will not be exchanged: TRAXX will offer a \$100 discount towards a purchase of a PRO 2 Tool instead.

Tools along with then RMF should be sent to: TRAXX Corporation | 1201 E. Lexington Avenue | Pomona, CA 91766 | Attn: Tool Repair Dept.

Sender is responsible for all shipping cost to TRAXX regardless of warranty status or location.

** Canadian customers are responsible for a \$50 (US dollars) freight and duty surcharge. **

*** Overseas customers are responsible for freight and duty for return shipments (FOB Pomona). ***

NOTE: Tools showing excessive damage or abuse will be returned without exchange or a \$100 discount offer.

Signature here acknowledges full understanding of exchange program: _____