

# BLUE FIN™

## REPAIR POLICY

for TRAXX BLUE FIN™ Carpet Seaming Iron — Part No. TTX-6250

TRAXX'S BLUE FIN™ carpet seaming iron is warranted to be free from defects in material or workmanship for two years from date of original purchase.

BLUE FIN™ irons may be sent to TRAXX for repair. An RMF (Return Merchandise Form) may be obtained on-line at:

[www.traxxcorp.com/literature](http://www.traxxcorp.com/literature)

**An RMF should accompany all returns.**

No pre-approval is required to submit.

Cleaning and testing is included with every repair. The standard repair charge is \$50, after the warranty period.

NOTE: Irons that show excessive damage or abuse will be returned without repair.

Distributor should send iron repairs with an RMF to:

**TRAXX Corporation**  
1201 E. Lexington Avenue  
Pomona, CA 91766

*Attn: Tool Repair Center*

Sender is responsible for all shipping costs to TRAXX.

International Customers: there will be a \$50 surcharge to cover freight and duty.



**BLUE FIN™**  
for TRAXX BLUE FIN™ Carpet Seaming Iron — Part No. TTX-6250

**RMF Return Merchandise Form**  
for TRAXX BLUE FIN™ Carpet Seaming Iron — Part No. TTX-6250

Authorizing Distributor Repair PO: \_\_\_\_\_

Date SENT	Date OUT

Returning Tool From (Distributor Name): \_\_\_\_\_  
(a copy of purchase receipt must be included for warranty service)

Product Purchase Date: \_\_\_\_\_  
Under Warranty? YES  NO

Installer Name: \_\_\_\_\_  
Installer Address: \_\_\_\_\_  
City / State / Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Email: \_\_\_\_\_

Distributor Return Address: \_\_\_\_\_  
City / State / Zip: \_\_\_\_\_  
Distributor Contact: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Email: \_\_\_\_\_

Symptoms — what is being identified? \_\_\_\_\_  
\_\_\_\_\_

Diagnosis — what did the repair center find? \_\_\_\_\_  
\_\_\_\_\_

An RMF should accompany all returns.  
Cleaning and testing is included with every repair. The standard repair charge is \$50. Distributor should send iron repairs along with this RMF to:  
TRAXX Corporation | 1201 E. Lexington Avenue | Pomona, CA 91766 | Attn: Tool Repair Center  
Sender is responsible for all shipping costs to TRAXX. International Customers: there will be a \$50 surcharge to cover freight and duty.  
NOTE: Irons that show excessive damage or abuse will be returned without repair.

ENGINEERED FLOORING INSTALLATION PRODUCTS | 1201 E. Lexington Avenue, Pomona, CA 91766  
Tel: 888-872-9926 (TRAXXCORP) ~ (909) 623-8032 • Fax: (909) 623-8074 | www.traxxcorp.com

**TRAXX CORPORATION**